



# SmartPro 230V 1kVA 500W Line-Interactive UPS, Tower, LCD, USB, 6 Outlets

# MODEL NUMBER: SMX1000LCD





Protects connected mission-critical equipment against damage, downtime and data loss due to blackouts, brownouts, power surges and line noise. Ideal for home/office workstations, media centers and home entertainment systems.

#### Description

The SMX1000LCD SmartPro® 230V 1kVA 500W Line-Interactive UPS provides battery backup and AC power protection against blackouts, brownouts, power surges and line noise that can damage electronics or destroy data. Ideal for backing up home/office workstations, media centers and home entertainment systems, the SMX1000LCD switches to battery mode in milliseconds to keep your connected equipment running long enough to save files and shut down safely with no data loss.

Featuring six C13 outlets and a C14 inlet that accepts a user-supplied AC power cord, the SMX1000LCD has an internal battery that provides 11 minutes of support at half load and three minutes at full load. It can also power an entry-level PC up to 60 minutes or a single DVR/VCR component up to three hours. Three of the six outlets provide surge protection only for printers and other non-essential devices. A front-panel LCD screen lets you configure settings and monitor operating data, such as voltage, battery and load statuses.

Automatic voltage regulation (AVR) maintains 230V nominal output over an input range of 171V to 266V without using battery power. EMI/RFI noise filtering improves your equipment's performance and prevents damage. A 480-joule surge suppression rating protects your equipment from harmful power surges. With free downloadable PowerAlert® software, SMX1000LCD enables safe unattended system shutdown and file saves in case of a prolonged power failure.

# **Features**

## **Protects Mission-Critical Equipment**

- Provides fully regulated AC output for home/office workstations, media centers and home entertainment systems
- · Audible alarm signals loss of utility power or overload
- 6 C13 outlets—3 surge-only
- C14 inlet accepts user-supplied AC power cord with country-specific plug
- 480-joule surge suppression rating

# **Reliable Battery Backup**

- Supports half load up to 11 min. and full load up to 3 min.
- Powers entry-level PC up to 60 min. and a DVR/VCR component up to 3 hr.
- 96% line-power efficiency rating saves money in energy costs

# **Highlights**

- Corrects under- and overvoltages from 171V to 266V
- 6 C13 outlets—3 surge-only
- Interactive LCD monitoring screen
- Monitoring of power conditions via PowerAlert software
- 11 min. runtime at half load; 3 min. at full load

# **Package Includes**

- SMX1000LCD SmartPro 230V 1kVA 500W Line-Interactive UPS
- USB cable
- RJ11 cable
- (2) IEC-320 C13-to-C14 power cables
- Owner's manual





• Cold-start capability enables turn-on in battery mode during blackouts

# **Automatic Voltage Regulation (AVR)**

Maintains 230V nominal output over input range of 171V–266V without using battery power

### **EMI/RFI** Line Noise Filtering

 Removes electromagnetic and radio frequency interference that can disrupt or damage equipment's performance

### Interactive LCD Screen

- Front-panel LCD signals voltage, battery and load statuses
- Supports multiple advanced user setup and operating preferences
- Rotates for easy viewing in rack-mount or tower configurations

# **Communications Port**

 USB port enables data-saving unattended shutdown when used with PowerAlert software, available via FREE download from tripplite.eaton.com/products/power-alert

### **RJ45 Telephone/Ethernet Protection Jacks**

• Protect phone/DSL/fax/modem/Ethernet network against power surges

# **Specifications**

OVERVIEW		
UPC Code	037332125927	
UPS Type	Line-Interactive	
INPUT		
Input Phase	Single-Phase	
Rated input current (Maximum Load)	10A	
Nominal Input Voltage(s) Supported	230V AC	
UPS Input Connection Type	C14 inlet	
UPS Input Connection Description	Attached 15cm line cord with C14 inlet. The C14 inlet accepts user-supplied AC power cord with country specific plug.	
UPS Input Cord Length (ft.)	0.5	
UPS Input Cord Length (m)	0.2	
ОИТРИТ		
Output Capacity (VA)	1000	
Output Capacity (kVA)	1	
Output Capacity (Watts)	500	
Output Capacity (kW)	0.5	





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Nominal Voltage Details	230V nominal output in battery mode	
Frequency Compatibility	50 / 60 Hz	
Frequency Compatibility Details	Automatic frequency selection	
Output Voltage Regulation (Battery Mode)	+/- 5%	
Included Output Power Cables	Includes 2 C13 to C14 output power cables	
UPS Output Receptacles (Surge Suppression Only)	3 UPS outlets, 3 surge-only outlets	
Hot-Swap PDU options	PDUBHV10 (2U / 8 C13 outlets)	
Output AC Waveform (AC Mode)	Sine wave	
Output AC Waveform (Battery Mode)	PWM sine wave	
Nominal Output Voltage(s) Supported	220V; 230V; 240V	
Output Receptacles	(6) C13	
Individually Controllable Load Banks	No	
BATTERY		
Battery Type	Valve Regulated Lead Acid (VRLA)	
Runtime Full Load (min.)	3 min. (500W)	
Runtime Half Load (min.)	11 min. (250W)	
Expandable Runtime	No	
DC System Voltage (VDC)	12	
Battery Recharge Rate (Included Batteries)	Less than 20 hours from 10% to 90%	
VOLTAGE REGULATION		
Voltage Regulation Description	Automatic voltage regulation (AVR) maintains line power operation with input voltage as low as 171	
Undervoltage Correction	Input voltages between 199 and 171 are boosted by 14%	
USER INTERFACE, ALERTS & CONTROLS		
Front Panel LCD Display	Backlighted LCD screen indicates input voltage, 5-bar battery charge level, overload, AVR, on battery and replace battery status; LCD screen rotates for rack/tower viewing	
Switches	2 Switches control off/on power status and alarm-cancel/self-test operation	
Alarm Cancel Operation	Power-fail alarm can be silenced using alarm-cancel switch; once silenced, alarm will re-sound to indicate low-battery status	
Audible Alarm	Audible alarm indicates power-failure and overload status; alarm can be disabled using PowerAlert software	
LED Indicators	Front panel LCD display	
SURGE / NOISE SUPPRESSION		
UPS AC Suppression Joule Rating	480	
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Physical   Primary Form Factor   Tower   Tower   Installation Form Factor   Tower   Installation Form Factor   Tower   Installation Form Factor   Tower   Installation Form Factors Supported with included Accessories   Tower   To		Instantaneous	
PHYSICAL           Primary Form Factor         Tower           Insabilation Form Factors Supported with Included Accessories         Tower           Primary UPS Depth (mm)         165           Primary UPS Height (mm)         305           Primary UPS Width (mm)         89           Shipping Dimensions (fwd / cm)         16.51 x 39.37 x 27.94           Shipping Dimensions (fwd / cm)         15.60           Shipping Weight (ba.)         15.60           Shipping Weight (kg)         7.08           UPS Power Module Dimensions         30.48 x 8.89 x 16.51           UPS Power Module Dimensions         12 x 3.5 x 6.5           UPS Power Module Weight (kg)         7.03           UPS Power Module Weight (ba.)         15.5           UPS Power Module Weight (bb.)         15.5           Unit Weight (bb.)         14.6000           Unit Weight (kg)         6.62           ENVIRONMENTAL         Comparating Temperature Range         32" to 104"F (0" to 40"C)           Storage Temperature Range         5" to 122"F (-15" to 50"C)           Relative Humidity         0 to 95%, non-condensing           ACK Mode Efficiency Rating (100%)         56%           Battery Mode Heat Dissipation (a) For local monitoring via the UPS's bull-in USB port, download PowerAlert software at htt	UPS Dataline Suppression	1 line TEL/DSL (1 in / 1 out)	
Primary Form Factor         Tower           Installation Form Factors Supported with Included Accessories         Tower           Primary UPS Depth (mm)         165           Primary UPS Height (mm)         305           Primary UPS Width (mm)         89           Shipping Dimensions (hwd / rm)         16.51 x 39.37 x 27.94           Shipping Weight (lbs)         15.60           Shipping Weight (kg)         7.08           UPS Housing Material         ABS           UPS Power Module Dimensions (hwd / rm)         30.48 x 8.89 x 16.51           UPS Power Module Dimensions (hwd, rm)         12 x 3.5 x 6.5           UPS Power Module Weight (kg)         7.03           UPS Power Module Weight (kg)         15.5           UPS Power Module Weight (kg)         16.62           ENVIRONMENTAL           Operating Temperature Range         32° to 104°F (0° to 40°C)           Storage Temperature Range         5° to 122°F (-15° to 50°C)           Relative Humidity         0 to 95%, non-condensing           AC Mode Efficiency Rating (100%)         36%           Battery Mode Heat Dissipation (a) For local monitoring via the UPS's bullt-in USB port, download PowerAlert software at https://tripplite.eaton.com/groducts/power-alert	EMI / RFI AC Noise Suppression	Yes	
Installation Form Factors Supported with Included Accessories	PHYSICAL		
With Included Accessories         1068           Primary UPS Depth (mm)         165           Primary UPS Width (mm)         39           Shipping Dimensions (hwd / cm)         6.50 x 15.50 x 11.00           Shipping Dimensions (hwd / cm)         16.51 x 9.37 x 27.94           Shipping Weight (lbs.)         15.60           Shipping Weight (kg)         7.08           UPS Housing Material         ABS           UPS Power Module Dimensions (hwd, cm)         30.48 x 8.89 x 16.51           UPS Power Module Dimensions (hwd, in.)         12 x 3.5 x 6.5           UPS Power Module Weight (kg)         7.03           UPS Power Module Weight (bs.)         15.5           UPS Power Module Weight (bs.)         14.6000           Unit Weight (kg)         6.62           ENVIROMENTAL         Coperating Temperature Range         32° to 104° F (0° to 40°C)           Storage Temperature Range         32° to 104° F (0° to 40°C)         Storage Temperature Range         6 to 122° F (-15° to 50°C)           Relative Humidity         0 to 95%, non-condensing         4           AC Mode Efficiency Raling (100%)         96%           Battery Mode Heat Dissipation (510         510           ENTITY Mode Heat Dissipation (510         510           ENTITY Mode Heat Dissipation (510	Primary Form Factor	Tower	
Primary UPS Height (mm)         305           Primary UPS Width (mm)         89           Shipping Dimensions (hwd / in)         6.50 x 15.50 x 11.00           Shipping Dimensions (hwd / cm)         16.51 x 39.37 x 27.94           Shipping Weight (bs)         15.60           Shipping Weight (kg)         7.08           UPS Housing Material         ABS           UPS Power Module Dimensions (hwd, cm)         30.48 x 8.89 x 16.51           UPS Power Module Dimensions (hwd, fin)         12 x 3.5 x 6.5           UPS Power Module Weight (kg)         7.03           UPS Power Module Weight (bs.)         15.5           Unit Weight (kg)         6.62           ENVIRONMENTAL         4.6000           Environmentature Range         32° to 104°F (0° to 40°C)           Storage Temperature Range         32° to 104°F (0° to 40°C)           Storage Temperature Range         5° to 122°F (-15° to 50°C)           Relative Humidity         0 to 95%, non-condensing           AC Mode Efficiency Rating (100% of Efficiency Rating (100%	Installation Form Factors Supported with Included Accessories	Tower	
Primary UPS Width (mm)         89           Shipping Dimensions (hwd / in.)         6.50 x 15.50 x 11.00           Shipping Dimensions (hwd / cm)         16.51 x 39.37 x 27.94           Shipping Weight (lbs.)         15.60           Shipping Weight (kg)         7.08           UPS Housing Material         ABS           UPS Power Module Dimensions (hwd, cm)         30.48 x 8.89 x 16.51           UPS Power Module Dimensions (hwd, in.)         12 x 3.5 x 6.5           UPS Power Module Weight (kg)         7.03           UPS Power Module Weight (kg)         15.5           Unit Weight (kg)         6.62           ENVIRONMENTAL           Operating Temperature Range         32° to 104°F (0° to 40°C)           Storage Temperature Range         5° to 122°F (-15° to 50°C)           Relative Humidity         0 to 95%, non-condensing           AC Mode Efficiency Rating (100% (BTU)Hr) @ Full Load         510           COMMUNICATIONS           PowerAlert Soltware         For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	Primary UPS Depth (mm)	165	
Shipping Dimensions (hwd / in.)         6.50 x 15.50 x 11.00           Shipping Dimensions (hwd / cm)         16.51 x 39.37 x 27.94           Shipping Weight (lbs.)         15.60           Shipping Weight (kg)         7.08           UPS Housing Material         ABS           UPS Power Module Dimensions (hwd, cm)         30.48 x 8.89 x 16.51           UPS Power Module Dimensions (hwd, cm)         12 x 3.5 x 6.5           UPS Power Module Weight (kg)         7.03           UPS Power Module Weight (lbs.)         15.5           Unit Weight (lbs.)         14.6000           Unit Weight (kg)         6.62           ENVIRONMENTAL         Storage Temperature Range         32" to 104"F (0" to 40"C)           Storage Temperature Range         5" to 122"F (-15" to 50"C)           Relative Humidity         0 to 95%, non-condensing           AC Mode Efficiency Rating (100% (BTU/H)) @ Full Load         510           COMMUNICATIONS           PowerAlert Software         For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	Primary UPS Height (mm)	305	
Shipping Dimensions (hwd / cm)         16.51 x 39.37 x 27.94           Shipping Weight (lbs.)         15.60           Shipping Weight (kg)         7.08           UPS Housing Material         ABS           UPS Power Module Dimensions (hwd, cm)         30.48 x 8.89 x 16.51           UPS Power Module Dimensions (hwd, cm)         12 x 3.5 x 6.5           UPS Power Module Weight (kg)         7.03           UPS Power Module Weight (lbs.)         15.5           Unit Weight (lbs.)         14.6000           Unit Weight (kg)         6.62           ENVIRONMENTAL         Operating Temperature Range         32° to 104°F (0° to 40°C)           Storage Temperature Range         5° to 122°F (-15° to 50°C)           Relative Humidity         0 to 95%, non-condensing           AC Mode Efficiency Rating (100% deficiency Rating (100% deficiency Rating (100% full Load         96%           Battery Mode Heat Dissipation (BTU/Hr) @ Full Load         510           COMMUNICATIONS         For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	Primary UPS Width (mm)	89	
Shipping Weight (lbs.)         15.60           Shipping Weight (kg)         7.08           UPS Housing Material         ABS           UPS Power Module Dimensions (Ind, cm)         30.48 x 8.89 x 16.51           UPS Power Module Dimensions (Ind, in)         12 x 3.5 x 6.5           UPS Power Module Weight (kg)         7.03           UPS Power Module Weight (lbs.)         15.5           Unit Weight (kg)         6.62           ENVIRONMENTAL         For 10.22°F (-15° to 50°C)           Relative Humidity         0 to 95%, non-condensing           AC Mode Efficiency Rating (100% clad)         96%           Battery Mode Heat Dissipation (BTU/H) (8° Full Load         510           COMMUNICATIONS         For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	Shipping Dimensions (hwd / in.)	6.50 x 15.50 x 11.00	
Shipping Weight (kg) 7.08  UPS Housing Material ABS  UPS Power Module Dimensions (hwd, cm) 30.48 x 8.89 x 16.51  UPS Power Module Dimensions (hwd, in) 12 x 3.5 x 6.5  UPS Power Module Weight (kg) 7.03  UPS Power Module Weight (kg) 15.5  UPS Power Module Weight (lbs.) 14.6000  Unit Weight (kg) 6.62  ENVIRONMENTAL  Operating Temperature Range 32° to 104°F (0° to 40°C)  Storage Temperature Range 5° to 122°F (-15° to 50°C)  Relative Humidity 0 to 95%, non-condensing  AC Mode Efficiency Rating (100% 96%  Battery Mode Heat Dissipation (BTU/H) @ Full Load  ENVIRONMENTONS  PowerAlert Software For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	Shipping Dimensions (hwd / cm)	16.51 x 39.37 x 27.94	
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UPS Power Module Dimensions (hwd, cm)  12 x 3.5 x 6.5  12 x 3.5 x 6.5  UPS Power Module Dimensions (hwd, in.)  12 x 3.5 x 6.5  UPS Power Module Weight (kg)  15.5  Unit Weight (lbs.)  14.6000  Unit Weight (kg)  6.62  ENVIRONMENTAL  Operating Temperature Range  32° to 104°F (0° to 40°C)  Storage Temperature Range  5° to 122°F (-15° to 50°C)  Relative Humidity  0 to 95%, non-condensing  AC Mode Efficiency Rating (100% Load)  Battery Mode Heat Dissipation (BTU/Hr) @ Full Load  EOMMUNICATIONS  PowerAlert Software  For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	Shipping Weight (kg)	7.08	
(hwd, cm)   30.46 x 6.09 x 16.31  UPS Power Module Dimensions (hwd, in.)   12 x 3.5 x 6.5  UPS Power Module Weight (kg)   7.03  UPS Power Module Weight (lbs.)   15.5  Unit Weight (lbs.)   14.6000  Unit Weight (kg)   6.62  ENVIRONMENTAL  Operating Temperature Range   32° to 104°F (0° to 40°C)  Storage Temperature Range   5° to 122°F (-15° to 50°C)  Relative Humidity   0 to 95%, non-condensing  AC Mode Efficiency Rating (100%   26%  Battery Mode Heat Dissipation (BTU/Hr) @ Full Load   510  COMMUNICATIONS  PowerAlert Software   For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	UPS Housing Material	ABS	
(hwd, in.)  UPS Power Module Weight (kg)  7.03  UPS Power Module Weight (lbs.)  Unit Weight (lbs.)  14.6000  Unit Weight (kg)  6.62  ENVIRONMENTAL  Operating Temperature Range  32° to 104°F (0° to 40°C)  Storage Temperature Range  5° to 122°F (-15° to 50°C)  Relative Humidity  0 to 95%, non-condensing  AC Mode Efficiency Rating (100% load)  Battery Mode Heat Dissipation (BTU/Hr) @ Full Load  For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert		30.48 x 8.89 x 16.51	
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AC Mode Efficiency Rating (100%	Storage Temperature Range	5° to 122°F (-15° to 50°C)	
Battery Mode Heat Dissipation (BTU/Hr) @ Full Load  COMMUNICATIONS  PowerAlert Software  For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	Relative Humidity	0 to 95%, non-condensing	
COMMUNICATIONS  PowerAlert Software  For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert		96%	
PowerAlert Software  For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	Battery Mode Heat Dissipation (BTU/Hr) @ Full Load	510	
https://tripplite.eaton.com/products/power-alert	COMMUNICATIONS		
Communications Cable USB cable included	PowerAlert Software	For local monitoring via the UPS's built-in USB port, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	
	Communications Cable	USB cable included	
WatchDog Compatibility Supports Watchdog application, OS and hard-reboot restart options for remote applications	WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications	





Network Management Card Description	Network management not supported	
Communications Interface	USB (HID enabled)	
LINE / BATTERY TRANSFER		
Transfer Time	4 milliseconds	
Low Voltage Transfer to Battery Power (Setpoint)	171	
High Voltage Transfer to Battery Power (Setpoint)	266	
FEATURES & SPECIFICATIONS		
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported	
High Availability UPS Features	Automatic Voltage Regulation (AVR); Surge/noise protection	
Green Energy-Saving Features	Greater than 95% efficiency - GREEN UPS	
APPLICATIONS		
UPS Applications	Home/Office Desktop; Audio/Video; High-End Desktop/Small Network	
STANDARDS & COMPLIANCE		
Product Certifications	GOST (Russia)	
Product Compliance	RoHS; SASO (Saudi Arabia); CE (Europe); FCC Part 15 Class B (USA)	
WARRANTY & SUPPORT		
Product Warranty Period (International)	2-year limited warranty	
Product Warranty Period (Mexico)	2-year limited warranty	
Product Warranty Period (Puerto Rico)	2-year limited warranty	

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