

## SmartOnline 120V 3kVA 2.4kW Double-Conversion UPS, Tower, Extended Run, Network Card Options, USB, DB9 Serial

MODEL NUMBER: **SU3000XL**



### Description

3000VA / 3kVA / 2400 watt on-line, double-conversion UPS system for critical server, network and telecommunications equipment. Attractive upright tower format. Expandable battery runtime with optional BP72V15-2U (limit 1), BP72V28RT-3U (multi-pack compatible) and BP72V18-2US (multi-pack compatible) external battery packs. Full time sine wave 120V output with +/-2% voltage regulation. Uninterruptible Power Supply (UPS) actively converts raw incoming AC power to DC, then re-converts output back to completely regulated, filtered AC output. Operates continuously without using battery power during brownouts to 65V and overvoltages to 150V. Up to 97% efficiency in optional economy mode saves BTU heat output and energy costs. NEMA L5-30P input plug. NEMA L5-30R, NEMA 5-15/20R and NEMA 5-15R output receptacles. Network-grade AC surge and noise suppression. Zero transfer time between AC and battery operation. Network management interfaces include USB port, DB9 serial port and slot for network management card options. Built-in DB9 port offers both enhanced RS-232 enabled monitoring data, plus contact closure monitoring ability. HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X. Supports simultaneous detailed monitoring of equipment load levels, self-test data and mains power conditions via all network interfaces. PowerAlert UPS management software is available for free download. Emergency Power Off (EPO) interface. Integrated two bank PDU switching supports automated load shedding and remote-reboot of connected equipment. Multi-stage metered current monitoring and battery charge status LEDs. Mains power and voltage regulation LEDs. Audible Alarm. Self-test. Fault-tolerant auto-bypass mode. Field replaceable, hot swappable internal batteries and external battery packs. \$250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only).

### Features

- SmartOnline high-performance UPS system is ideal for critical voice, data, medical and industrial network applications
- Optional economy-mode operation with 97% efficiency for reduced power consumption and cooler operation
- Economy mode is schedulable via PowerAlert UPS management software for daily or weekly hours of operation to enable precision output during peak operating hours and high efficiency, low BTU emission operation during off-peak times
- Maintains continuous operation through blackouts, voltage fluctuations and surges
- On-line, double-conversion mode provides perfectly regulated sine wave output within 2% of 120V with zero transfer time
- Supports operation at 50/60Hz (auto-sensing)

### Highlights

- 3000VA / 3kVA / 2400 watt on-line double-conversion tower UPS
- 120V +/-2% output at 50/60Hz, high efficiency economy mode option
- Expandable runtime, Hot-swappable batteries
- USB, RS232 and EPO ports; network management card options
- Front panel status LEDs with detailed load and battery metering
- 2 independently switchable output load banks
- NEMA L5-30P input; L5-30R, 5-15/20R and 5-15R outlets
- To use the Auto Probe feature, this product requires a WEBCARDLX network interface (sold separately) running LX firmware update 15.5.2 or later

### Package Includes

- SU3000XL Online, Double-Conversion UPS System
- USB, DB9 and EPO cables
- Instruction manual with warranty information



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- Removes harmonic distortion, fast electrical impulses, frequency variations and other hard to solve power problems not addressed by other UPS types
- Corrects line voltage conditions as low as 65V and as high as 150V to within 2% of selected nominal voltage
- Standard internal battery set offers 14 minutes runtime at half load (1200W) and 5 minutes at full load (2400W)
- Expandable battery runtime with optional BP72V15-2U (limit 1), BP72V28RT-3U (multi-pack compatible) and BP72V18-2US (multi-pack compatible) external battery packs
- Intelligent battery management system extends battery life
- Some external battery configurations require the use of Tripp Lite's External Battery Configuration Software (see manual)
- Fault tolerant electronic bypass maintains utility output during a variety of UPS fault conditions
- Network interfaces support simultaneous communications via built-in USB, DB9 serial / contact-closure and slot for network management card options
- Compatible with Tripp Lite UPS management card options TLNETCARD, WEBCARDLX, SNMPWEBCARD, MODBUSCARD and RELAYIOCARD
- HID compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X.
- USB & Serial ports enable data-saving unattended shutdown when used with Tripp Lite's PowerAlert software, available via FREE download from [tripplite.eaton.com/products/power-alert](http://tripplite.eaton.com/products/power-alert)
- Built-in Emergency Power Off (EPO) interface with cable
- NEMA L5-30P input plug / NEMA 5-15R, 5-15/20R & L5-30R output receptacles
- Integrated 2 bank switched PDU enables remote outlet management for load shedding or remote reboot of individual load banks
- Front panel LEDs offer current monitoring and battery charge level information
- Network grade AC, TEL/DSL or ethernet line surge suppression
- Field replaceable, hot swappable internal batteries and external battery packs
- \$250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only)

## Specifications

OVERVIEW	
UPC Code	037332119926
UPS Type	On-Line
INPUT	
Input Phase	Single-Phase
Rated input current (Maximum Load)	24A
Nominal Input Voltage(s) Supported	120V AC
UPS Input Connection Type	L5-30P
Input Circuit Breakers	40A
UPS Input Cord Length (ft.)	10
UPS Input Cord Length (m)	3.1
Recommended Electrical Service	30A 120V



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OUTPUT	
Output Capacity (VA)	3000
Output Capacity (kVA)	3
Output Capacity (Watts)	2400
Output Capacity (kW)	2.4
Output Capacity Details	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Power Factor	0.8
Crest Factor	3:1
Frequency Compatibility	50 / 60 Hz
Frequency Compatibility Details	Output frequency matches input nominal on startup, defaults to 60 Hz on cold-start
Output Voltage Regulation (Line Mode)	+/- 2%
Output Voltage Regulation (Economy Line Mode)	+/- 10%
Output Voltage Regulation (Battery Mode)	+/- 2%
Load Management Receptacles	Two switchable four-outlet load banks, (bank 1 - four 5-15/20R, bank 2 - four 5-15R outlets)
Output Circuit Breakers	15A branch rated breaker (x2) protects 4 outlets each, L5-30R outlet is unbreakered
Output AC Waveform (AC Mode)	Pure Sine wave
Output AC Waveform (Battery Mode)	Pure Sine wave
Nominal Output Voltage(s) Supported	120V
Output Receptacles	(4) 5-15R; (4) 5-15/20R; (1) L5-30R
Individually Controllable Load Banks	Yes
BATTERY	
Battery Type	Valve Regulated Lead Acid (VRLA)
Runtime Full Load (min.)	5 min. (2400w)
Runtime Half Load (min.)	14 min. (1200W)
Expandable Runtime	Yes
External Battery Pack Compatibility	BP72V15-2U (limit 1); BP72V28RT-3U (multi-pack compatible); <a href="https://tripplite.eaton.com/External-72V-2U-Rack-Tower-Battery-Pack-for-Tripp-Lite-UPS-Systems~BP72V18-2US">BP72V18-2US</a> (multi-pack compatible)
DC System Voltage (VDC)	72
Battery Recharge Rate (Included Batteries)	Less than 6 hours from 10% to 80% (typical, full load discharge)
Battery Access	Front panel battery access door

Internal UPS Replacement Battery Cartridge	&nbsp;<a class="productLink" href="//tripplite.eaton.com/3U-UPS-Replacement-72VDC-Battery-Cartridge-1-set-6-select-Tripp-Lite-SmartOnline-UPS~RBC96-3U">RBC96-3U</a>&nbsp;</td>
Battery Replacement Description	Hot-swappable, user replaceable batteries
<b>VOLTAGE REGULATION</b>	
Voltage Regulation Description	Online, double-conversion power conditioning
Overvoltage Correction	2% output voltage regulation during overvoltages to 150
Undervoltage Correction	2% output voltage regulation during undervoltages to 80
Severe Undervoltage Correction	2% output voltage regulation during undervoltages to 65 (under 70% load only)
<b>USER INTERFACE, ALERTS &amp; CONTROLS</b>	
Switches	2 switches control off/on power status and alarm-cancel/self-test operation
Audible Alarm	Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions
LED Indicators	14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information - includes 4-LED meter display for load and battery charge level
<b>SURGE / NOISE SUPPRESSION</b>	
UPS AC Suppression Joule Rating	570
UPS AC Suppression Response Time	Instantaneous
UPS Dataline Suppression	1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet
EMI / RFI AC Noise Suppression	Yes
<b>PHYSICAL</b>	
Primary Form Factor	Tower
Cooling Method	Fan
Installation Form Factors Supported with Included Accessories	Tower
Primary UPS Depth (mm)	521
Primary UPS Height (mm)	262
Primary UPS Width (mm)	229
Shipping Dimensions (hwd / in.)	14.70 x 23.10 x 12.60
Shipping Dimensions (hwd / cm)	37.34 x 58.67 x 32.00
Shipping Weight (lbs.)	76.77
Shipping Weight (kg)	34.82
UPS Housing Material	Steel
UPS Power Module Dimensions (hwd, cm)	26.16 x 22.86 x 52.07
UPS Power Module Dimensions (hwd, in.)	10.3 x 9 x 20.5



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UPS Power Module Weight (kg)	31.43
UPS Power Module Weight (lbs.)	69.3
<b>ENVIRONMENTAL</b>	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	1117
AC Economy Mode BTU / Hr. (Full Load)	253
AC Mode Efficiency Rating (100% Load)	88%
AC Economy Mode Efficiency Rating (100% Load)	97%
Battery Mode Heat Dissipation (BTU/Hr) @ Full Load	1225
Audible Noise	< 45 dB at front side 1m
<b>COMMUNICATIONS</b>	
Network Management Cards	SNMPWEBCARD; &nbsp;<a class="productLink" href="//tripplite.eaton.com/Web-Management-Accessory-Card-SmartPro-SmartOnline-UPS-Systems-TLNETCARD">TLNETCARD</a>&nbsp;<a class="productLink" href="//tripplite.eaton.com/MODBUS-Management-Accessory-Card-UPS-Remote-Monitoring-Control-MODBUSCARD">MODBUSCARD</a>&nbsp;<a class="productLink" href="//tripplite.eaton.com/RelayIOCARD">RELAYIOCARD</a>
Network Monitoring Port Description	Supports detailed monitoring of UPS and site power conditions; DB9 port supports RS232 and contact closure communications; Economy-mode setting option is available using PowerAlert software and DB9 Serial cable connection OR via select Network Management Card options
PowerAlert Software	For local monitoring via the UPS's built-in communication ports, download PowerAlert software at <a href="https://tripplite.eaton.com/products/power-alert">https://tripplite.eaton.com/products/power-alert</a>
Communications Cable	USB and DB9 cabling included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
Network Management Card Description	Network management card optional
Communications Interface	Contact closure; DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface; USB (HID enabled)
<b>LINE / BATTERY TRANSFER</b>	
Transfer Time	No transfer time (0 ms.) in online, double-conversion mode
Low Voltage Transfer to Battery Power (Setpoint)	80V (100% load), 65V ( <70% load)
High Voltage Transfer to Battery Power (Setpoint)	150
<b>FEATURES &amp; SPECIFICATIONS</b>	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported



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High Availability UPS Features	Auto Probe Monitoring and Reboot (requires WEBCARDLX); Automatic inverter bypass; Expandable battery backup; Hot swappable batteries; On-Line/Double-Conversion; Remote management; Sine wave output; Surge/noise protection; Zero transfer time
Green Energy-Saving Features	High efficiency economy mode operation; Greater than 95% efficiency - GREEN UPS; Individually controllable load banks; Schedulable daily hours of economy mode operation
<b>APPLICATIONS</b>	
UPS Applications	Mission Critical Applications
<b>STANDARDS &amp; COMPLIANCE</b>	
Product Certifications	CSA (Canada); NOM (Mexico); UL 1778
Product Compliance	RoHS; FCC Part 15 Class A (USA)
<b>WARRANTY &amp; SUPPORT</b>	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000&nbsp;<a class="insuranceLink" href="//tripplite.eaton.com/support/insurance-policy">Ultimate Lifetime Insurance</a>&nbsp;

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